



APPLICATION GUIDE

FRONIUS GEN24, Verto, Tauro Remote Configuration Function

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Gender-specific wording refers equally to female and male form.

CHANGE LOG

DATE	VERSION	COMMENTS	AUTHOR
06/12/2024	1.0	First version	Fronius Australia

SCOPE

This document describes how to use the new Remote Configuration function, along with its capabilities and minimum requirements.

The following inverter series are relevant to this document:

- **Fronius Primo & Symo GEN24 and GEN24 Plus**
- **Fronius Verto**
- **Fronius Tauro & Tauro ECO**

GENERAL

The Remote Configuration feature allows installers to remotely access the inverter's local web interface to change and view settings as if they were on site.

The inverter needs to be commissioned and registered in Solar.Web.

A good stable internet connection to the inverter is required and the inverter needs to be "online".

No special or additional settings on the inverter are required.

IMPORTANT:

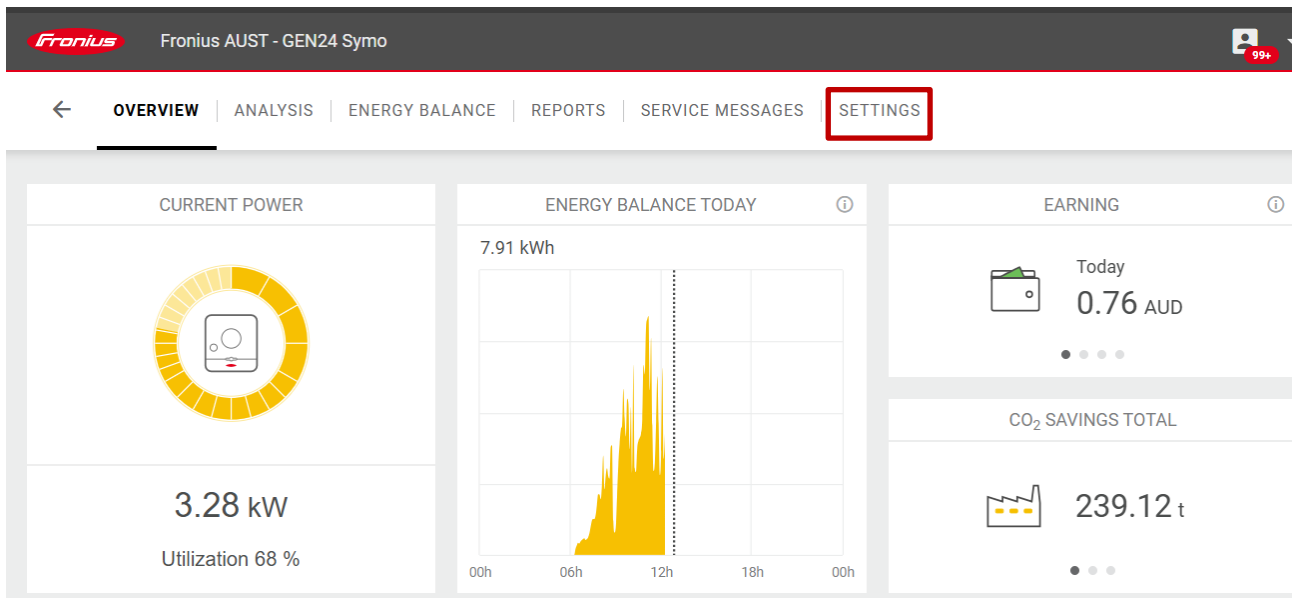
- Remote Configuration should not replace commissioning on site by a qualified, trained installer.
- A minimum inverter firmware version is required for correct functioning of the system.
GEN24, Verto, Tauro = \geq **1.33.x-x**

If the firmware version is below the mentioned version, the firmware MUST be updated otherwise the function will not be visible or functional.

Procedure in Solar.Web

1. Access Solar.Web via browser and login with your installer account.
2. Navigate to the PV-system you would like to access remotely.
3. Navigate to **“Settings”**

NOTE: The installer account needs to have the permission “Owner” or “Supervisor” for this function to work.

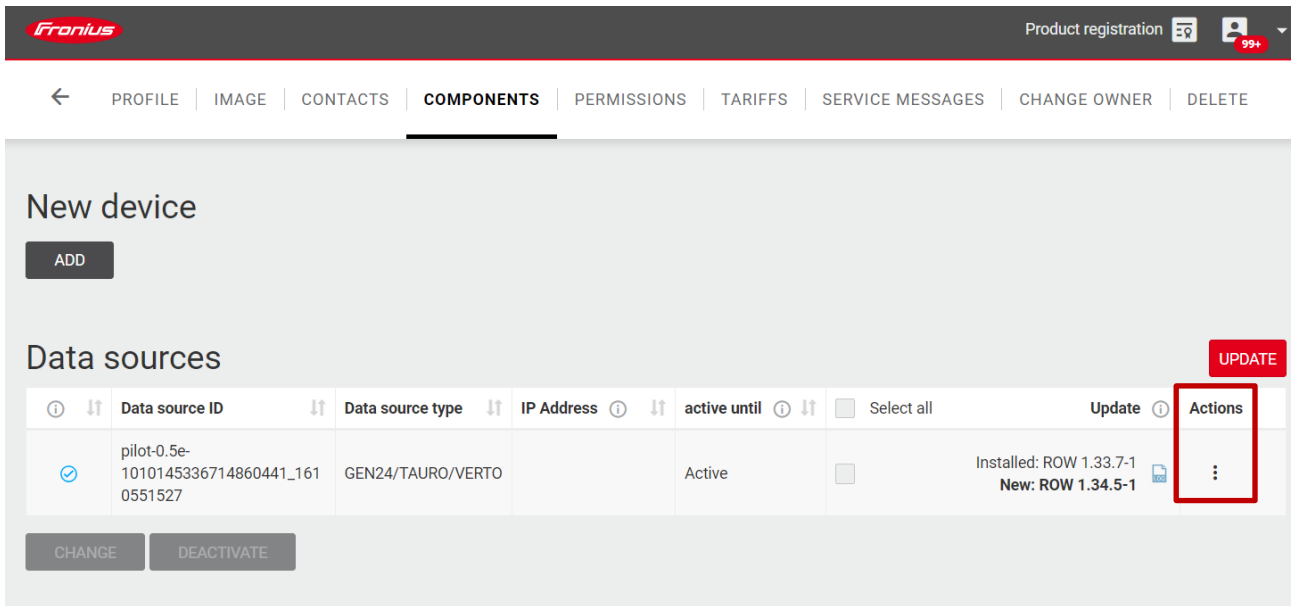


4. Click on **“Components”**


The screenshot shows the 'COMPONENTS' page in the Fronius Solar.Web interface. The 'COMPONENTS' menu item in the top navigation bar is highlighted with a red box. Below the navigation bar, there is a 'New device' section with an 'ADD' button. The main content area is titled 'Data sources' and includes a 'Show all' link. Below this is a table with the following data:

	Data source ID	Data source type	IP Address	active until	Update	Actions
<input checked="" type="checkbox"/>	pilot-0.5e-2890679655640005341_1608562940	GEN24/TAURO/VERTO		Active	Installed: ROW 1.34.5-1 BETA <input checked="" type="checkbox"/>	<input type="button" value="CHANGE"/> <input type="button" value="DEACTIVATE"/>

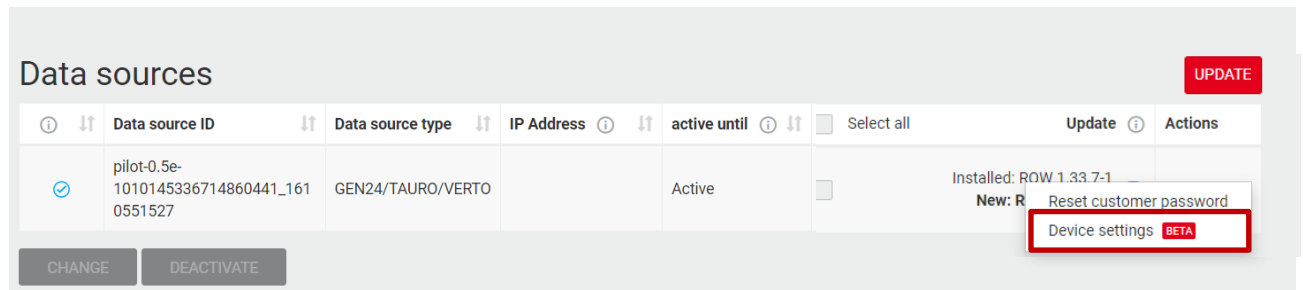
5. Click on  under "Actions"




The screenshot shows the 'Data sources' table with the following columns: Data source ID, Data source type, IP Address, active until, Select all, Update, and Actions. The first row contains the following data: Data source ID: pilot-0.5e-1010145336714860441_1610551527; Data source type: GEN24/TAURO/VERTO; IP Address: (empty); active until: Active; Select all: (checkbox); Update: Installed: ROW 1.33.7-1, New: ROW 1.34.5-1; Actions: (three dots icon). The 'Actions' column is highlighted with a red box.

Data source ID	Data source type	IP Address	active until	Select all	Update	Actions
pilot-0.5e-1010145336714860441_1610551527	GEN24/TAURO/VERTO		Active	<input type="checkbox"/>	Installed: ROW 1.33.7-1 New: ROW 1.34.5-1	

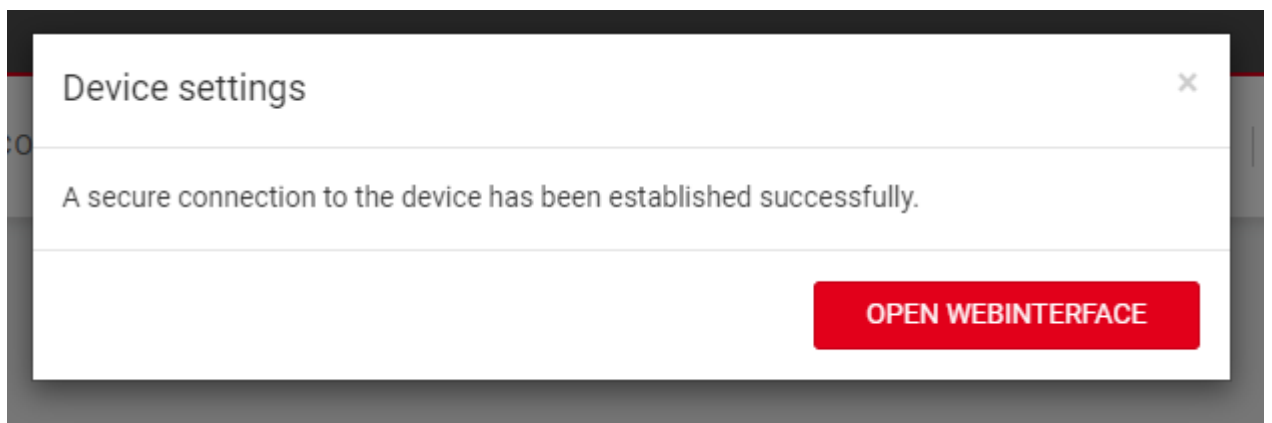
6. Click on "Device Settings"



The screenshot shows the 'Data sources' table with the 'Actions' dropdown menu open. The 'Device settings' option is highlighted with a red box. The dropdown menu also includes 'Reset customer password' and 'Device settings BETA'.

Data source ID	Data source type	IP Address	active until	Select all	Update	Actions
pilot-0.5e-1010145336714860441_1610551527	GEN24/TAURO/VERTO		Active	<input type="checkbox"/>	Installed: ROW 1.33.7-1 New: R	 Reset customer password Device settings BETA

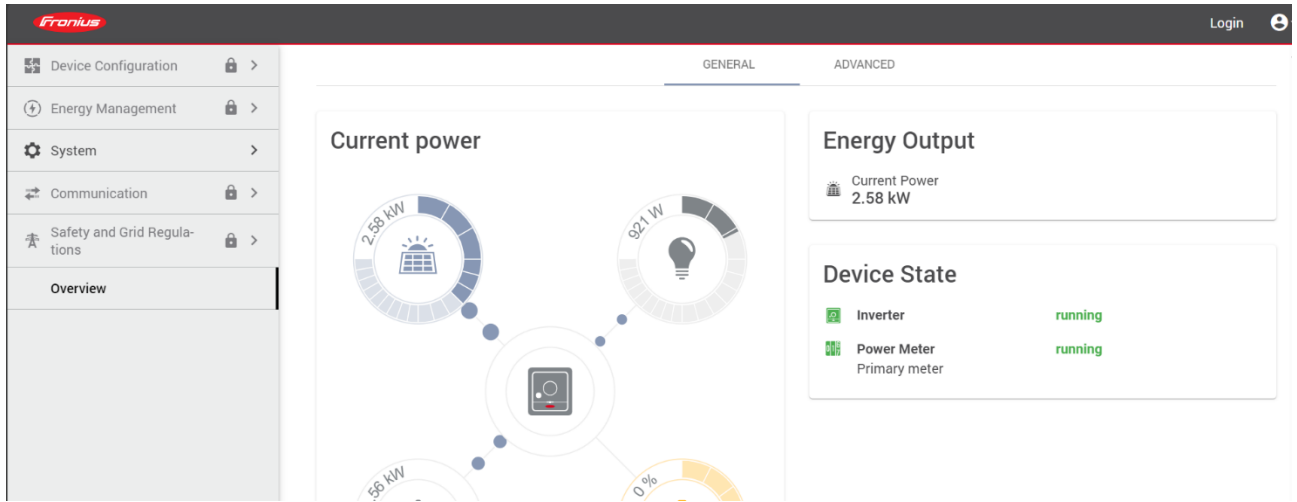
7. The system will establish a secure connection to the system. Click on "Open Webinterface"



The screenshot shows a 'Device settings' dialog box with the following text: "A secure connection to the device has been established successfully." Below the text is a red button labeled "OPEN WEBINTERFACE".

8. The local **Customer** or **Technician** password will be required to get to the relevant settings
9. Change the desired setting.

WARNING: Ethernet or Wi-Fi settings should only be changed locally when on site as this can result in a connection loss.



10. Close the tab on your browser once the desired settings are changed

Troubleshooting tips

A slow and unresponsive connection to the local web interface can be caused by weak Wi-Fi signal strength to the inverter.

END OF DOCUMENT

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For more detailed information see the operation manual available on the product specific page on [here](#).